



**Specialist
Medical
and
Resuscitation
Training Ltd.**

SMaRT Academy
Kingston Court,
Cannock,
Staffordshire,
WS11 0HQ

www.specialistmedicalresus.com
Email: info@specialistmedicalresus.com
01543 329922

Refund policy

We understand that occasionally things may change and you may wish to cancel your course place with us. We hope you understand that if you cancel your place we may not be able to fill it with another candidate unless we receive enough notice from you.

We operate the following refund policy:

More than 30 days notice from scheduled course date:

Full refund minus £25 admin fee on return of course manual in perfect condition *or free transfer to a future course date*

15-30 days notice from scheduled course date:

50% refund minus £25 admin fee on return of course manual in perfect condition.

Less than 15 days notice from scheduled course date: – no refund

Please note that non-return of course manual or course manual returned in less than perfect condition will incur a further £50 charge

Please be aware that we cannot offer any exceptions to the above policy irrespective of circumstances involved.

The Resuscitation experts – the SMaRT choice

CEO: Paul McVittie BSc(hons) RN

Company Registration No.11439311
VAT Registration No.:378 6349 43
Duns and Bradstreet No: 2241967